



Australian Health Insurance Association Conference
7- 9 October 2008
The Hilton Hotel, Sydney
Final Conference Program

PRE-CONFERENCE
Tuesday 7 October 2008

1.00pm-5.30pm	Registration
4.30pm-6.00pm	AHIA AGM
6.00pm-7.30pm	Welcome Cocktail Reception – Hilton Hotel, Sydney Including Official Welcome

DAY ONE
Wednesday 8 October 2008

7.30am-8.30am	REGISTRATION
8.30am-9.30am	Conference Opening
Speaker:	Hon Nicola Roxon MP Federal Minister for Health and Ageing
9.30am-10.30am	Keynote Address
Speaker:	Dr Carolyn Clancy (USA) - <i>"Transparency and Collaboration: Creating New Opportunities for Quality Improvement"</i> Director, Agency for Healthcare Research and Quality (AHRQ) www.ahrq.gov <i>Session sponsored by HCF</i>
	STATE ROOM
10.30am-11.00am	MORNING TEA
11.00am-11.45pm	Plenary Session One
Speaker:	Prof Chris Baggoley - <i>"Safety and Quality in Health Care - An Australian context"</i> Chief Executive, Australian Commission on Safety and Quality in Health Care www.safetyandquality.gov.au
11.45pm – 12.45pm	Plenary Session Two
Speaker:	Mr Jim Gee (UK) – <i>"Matching Precision and Professionalism: Comprehensive Approach to Counter Fraud and Corruption "</i> Director of Fraud Services, KPMG www.kpmg.co.uk
	STATE ROOM

12.45pm-1.30pm	LUNCH	
1.30pm- 3.00pm	<p>Panel - New Government's Task Forces (Progress and Future Directions)</p> <p>Speakers:</p> <p>Dr Christine Bennett Chair, National Health and Hospitals Reform Commission www.nhhrc.org.au</p> <p>Prof Mike Daube Deputy Chair of the National Preventive Health taskforce www.preventativehealth.org.au</p> <p>Dr Tony Hobbs Chair, External Reference Group of the National Primary Health Care Strategy (NPHCS) Visit speaker website</p>	<p>1.30pm – 2.15pm Breakout Session One</p> <p>"Maximising value for members by reducing fraud and claims abuse"</p> <p>Mr Stuart Rodger - "Claims Leakage" Health Partner and Practice Leader, Deloitte Actuaries & Consultants</p> <p>Mr Doug Campbell- "Claims Leakage" Account Director, Deloitte Consulting www.deloitte.com</p> <p>2.15pm – 3.00pm Breakout Session Two</p> <p>Mr Richard Moore – "Fraud and the Electronic Transaction Environment" General Manager Security Services, Retail Banking Services Division, Commonwealth Bank of Australia Session sponsored by Commonwealth Bank of Australia www.commbank.com.au</p>
	STATE ROOM	MEETING ROOM 1
3.00 pm-3.30pm	AFTERNOON TEA	
3.30pm-4.30pm	<p>Plenary Session Three</p> <p>Speaker:</p> <p>Mr Richard Sheppard – <i>"Observations on Current Financial Market Disruptions and their Implications"</i></p> <p>Managing Director, Macquarie Bank Limited Deputy Managing Director and CEO, Macquarie Group Limited www.macquarie.com.au</p>	<p>Breakout Session Three</p> <p>"Maximising value for members by reducing fraud and claims abuse"</p> <p>Mr Colin Bridge – "Encouraging a Culture of Voluntary Compliance - Medicare Australia's Compliance Management Approach and Philosophy"</p> <p>General Manager, Program Review Division, Medicare Australia www.medicareaustralia.gov.au</p>
4.30pm-5.30pm	<p>Plenary Session Four</p> <p>Ms Sarah Butler – "Financial Management within the Health Insurance Industry"</p> <p>Head of Insurance Practice for Australia, New Zealand and S.E. Asia Booz & Co www.booz.com</p>	<p>Breakout Session Four</p> <p>Mr Marius Smit (SA) – "Managing Healthcare Fraud – A South African Perspective"</p> <p>Deputy General Manager Group Forensic Services Discovery Holdings (Pty)Ltd www.discovery.co.za</p>
	STATE ROOM	MEETING ROOM 1
7.00pm-11.00pm	GALA DINNER – WatersEdge Restaurant, Walsh Bay, Sydney	

DAY TWO
Thursday 9 October 2008

7.30am-8.30am	REGISTRATION	
8.30am-9.30am	Plenary Session Five	
Speaker:	Mr Glenn Milne – “Canberra Observed” Group Political Editor for News Ltd Sunday Newspapers & Political Columnist for the Australian	
9.30am-10.30am	Plenary Session Six	
Speaker:	M. Jean-Pierre Davant (FR) –“Encouraging a Policy of Quality in Health Care Reforms: The French Perspective” Chairman, La Mutualité Française www.mutualite.fr	STATE ROOM
10.30am-11.00am	MORNING TEA	
11.00am-12.15pm	Plenary Session Seven	
Speakers:	Prof Gavin Andrews – “Telephone Case Management Reduces Distress and Psychiatric Hospitalisation” Professor, School of Psychology, University of New South Wales Visit speaker website Prof David Ben-Tovim – “What League are you in? Can we Detect Systematic Differences in the Safety and Quality of Care Hospitals Provide?” Clinical Professor of Psychiatry, Flinders University www.flinders.edu.au Ms Abbe Anderson – “Reducing Hospital Costs through Collaboration with General Practice” Chief Executive Officer, GPpartners Ltd www.gppartners.com.au	
12.15pm – 1.15pm	Plenary Session Eight	
Speaker:	Mr Khoa Do – “In your Greatest Obstacles Lie your Greatest Opportunities” www.khodo.com.au	
1.15pm-1.25pm	Close of Conference	STATE ROOM
1.25pm-2.30pm	LUNCH and Farewell	

* *Program is subject to change*